

### SOCIAL MEDIA SKILLS FOR THE SAVVY ADVOCATE



#### BENEFITS OF SOCIAL MEDIA USE FOR ADVOCACY

- Provides a massive platform for networking
- Provides a cost-effective way to connect with others to promote a common cause
- Offers efficient resources to inform and collect support from the community
- Connects you with journalists, lawmakers, and other advocates

## BUILDING AN ONLINE ADVOCACY COALITION

Who am I trying to reach?

How do I reach them?

How do I leverage analytics to maximize results?







## CREATE A FOLLOWING

- Engaging as many followers through informative, captivating and consistent messaging is crucial to increasing the overall reach and influence of your message as well as facilitating partnerships with other organizations.
- Working with other like-minded organization is a fast and efficient way to assure others follow you back and, in turn, increase your following.
- Exposure to a diverse coalition of ideas helps generate social media strategies that can be tailored to fit your advocacy goals.





Fairfax County prosecutor formally ends cash bail, joining a growing movement @washingtonpost @jjouvenal

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Fairfax County prosecutor formally ends cash bail, joining a growing movement washingtonpost.com

3:00 PM · 12/25/20 · <u>Buffer</u>

II View Tweet activity

80 Retweets 2 Quote Tweets 396 Likes

## CASE STUDY

- NACDL's most popular posts can be attributed to "tagging".
- Success in social media advocacy relies on generating likes/retweets from other followers and creating an exponentially larger audience.
- Example: NACDL tweets a story to 14.7k followers.
   The author retweets NACDL to their 12k followers.
   The author's followers then retweets NACDL,
   expanding the reach to their followers, and so on.
- A post with an initial reach of 14k can easily turn into a reach of 100k – 1m users depending on who shares it.
- Social media engagement helps expand the overall reach of your message, attracts potential new followers, and encourages quid pro quo exposure and outreach.

### CHOOSING A PLATFORM TO BEST SUIT YOUR NEEDS

Advocacy orgs use a variety of social media, but Facebook and Twitter dominate:



- Keep it short: Facebook posts of up to just 40 characters a few words, or a short sentence at most generate the highest engagement.
- **Make it visual:** Photos/images are overwhelmingly the most engaging type of content on Facebook, generating 87 percent interaction rate from page followers. Avoid text-only posts.
- **Create a Following.** Every time an individual shares, likes, or comments on your Facebook posts, your page is made visible to that individual's own Facebook friends, creating exponential reach.
- **Promote events and push traffic to your website:** Encourage users to learn more about your organization's work and to how to get involved. This includes linking to an up-to-date website.

### CHOOSING A PLATFORM TO BEST SUIT YOUR NEEDS

Advocacy orgs use a variety of social media, but Facebook and Twitter dominate:



- **Tweet regularly.** Don't be inactive! When trying to build followers, aim to tweet at least once a day. No more than once per hour.
- Make it visual: Try to attach an image to a tweet whenever possible.
- Use hashtags. Avoid creating your own hashtags, do research to identify popular hashtags related to your mission.
- **Perform direct outreach:** When you follow an account, that user will receive a notification and potentially follow you back (e.g. elected officials, journalists, and local community groups). Tag whenever possible, and re-share when you are tagged.
- **Spread the word:** Just like Facebook, you always want to direct users to visit content on your own website or content that promotes your advocacy.

## CREATE ORIGINAL CONTENT

- Posts on social media that use captivating graphics and images will more likely catch the eye of a potential follower than a post without a graphic.
- Utilizing graphics is a great way to share lots of information on social platforms without going over character limits.
- Websites like Canva are free to use and provide awesome templates and design ideas.



## GENERAL TIPS FOR USING SOCIAL MEDIA

- Stay focused: The people and organizations that follow you on social media have certain expectations about the type of content you post and the way you engage with them.
- **Be reliable:** Share quality content from trusted sources. Frequently sharing reliable content helps establish you as an important source of information.
- Be consistent: Social media is about connecting with people. The more you engage and share your content, the more your followers will notice and reciprocate by sharing.
  - Websites like **Buffer** and
     **TweetDeck** are great for
     scheduling posts so you can stay in
     regular communication with your
     followers.



The First Step Implementation Act will retroactively apply certain provisions of the First Step Act, allow judges to depart from certain mandatory mins, and create juvenile second look opportunities. Ask your Senators to pass S. 1014: buff.ly/3xZjRnm





What police reforms have been enacted in the past year? How will these reforms transform the future of policing? Join experts @paigejfernandez @deray @w\_katz1 & @ProfKamiChavis at the SCJN Conference in August to discuss these questions & more! #NACDLscjn buff.ly/3e2fzVk



Keep it simple, informative, and captivating!

#### UTILIZING SOCIAL MEDIA ANALYTICS

- Be a detective!
- What posts are getting the most likes/retweets/comments?
- What types of followers are engaging with your content?
- What time slots works best?
- Be aware of different time zones when targeting audience across the country.

Pay attention to what works and what doesn't.

NACDL					Page update
Tweets 211 ↑14.1%	with change over previous period Tweet impressions 212K ↑1.0%	Profile visits 4,365 ↑26.2%	Mentions 148 ↓38.1%	Followers 14.7K ↑70	
Aug 2021 • 4 days so fa	ar				
TWEET HIGHLIGHTS Top Tweet earned 1,750 impressions Given The Choice Between Prison Life And Fighting Wildfires, These Women Chose Fire @ailsachang @alejanse_ @hey_hashbrown @npratc buff.ly/3xjZKzw tt 2 2 %6 View Tweet activity View all Tweet activity		Top mention earned 28 engagements FAMM Foundation @FAMMFoundation - Aug 3 Award-Winning Documentary, "The Vanishing Trial"; co-production by @FAMMFoundation and @NACDL, now available on @Kanopy. Sign up for free through your public library		AUG 2021 SUMMARY Tweets 25 Profile visits 405 New followers 2	Tweet impressions 30.3K Mentions 7
Top Follower followed by 2,013 people		sign up for tree through your public library or university. kanopy.com/product/vanish #VanishingTrial pic.twitter.com/L0Ni0rbltG			

# **QUESTIONS?**